



Encourage the adoption of the Social Professional Network through the communities

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Life Is On

Schneider
Electric

Schneider Electric, the global specialist in energy management and automation...

€25 billion

FY 2016 revenues

~5%

of revenues devoted
to R&D

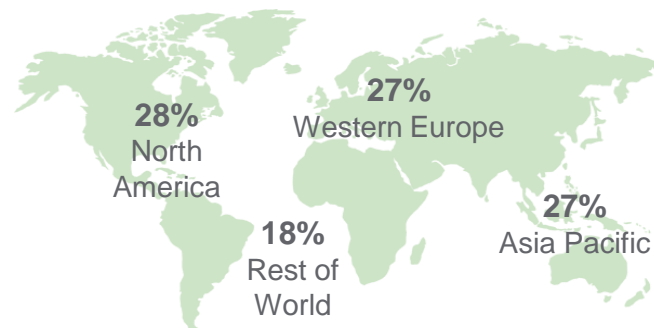
~160,000

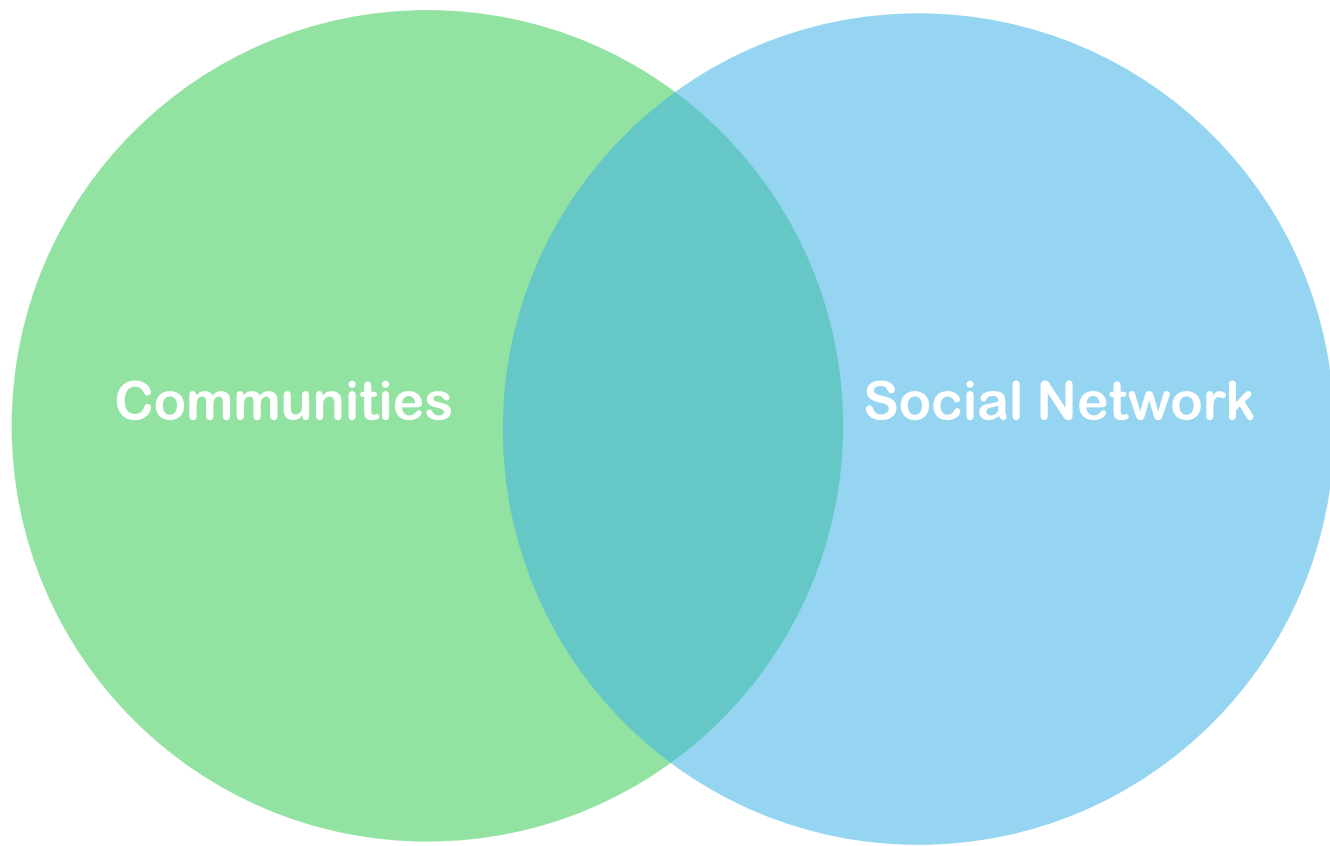
people in 100+
countries

Diversified End Markets – FY 2016 revenues



Balanced Geographies – FY 2016 revenues







Coline Delmas

[View My Profile](#)

My Wall

VIP Posts

My Posts

Company Stream

Private Posts

Starred Posts

Chat History

Coline Delmas

Subjects

People

Apps

Meetings

Files

My Filters

Insights

Spice Links

Work Smarter.IT

Collaboration Tips & Tricks

Post Poll Event Question

What's going on?

My Wall

Latest Activity



Isabelle FERNANDEZ

Spice & Box Experien... Prashant Kumar 6 more

November 24, 2016 at 12:32 PM

Hello,

I would like to know who I need to contact to have an history (some log file ?) that list all users that have been added or removed from a dedicated Box folder. Thank you !

Anne-Marie LANNIER this.

More

View 3 more replies



Megha AGRAWAL

New

Mayank VERMA Prashant Kumar please look into this query and let us know if this can be done.

Today at 6:36 AM



Shanu SINHA

New

Hi Isabelle FERNANDEZ, You can extract the list of current collaborators of a folder from the UI by following a few unconventional steps. However, for historic list of all (...Continued)

Today at 7:10 AM

Add a comment



Murali RANGANATHA

IPO Europe Murali RANGANATHA 11 more

November 2, 2016 at 10:31 AM

#ididitmyway TIPS and Tricks for Office365 I had more focus over outlook because its completely New (when compared to Lotus) With new look we may find difficulties (...Continued)



#ididitmyway.pdf
4594.83 KB



Mirza NASRULLAH Baig and 129 more this. 9 Shares

More

View previous replies

2 of 30

Announcements

Trending Tags

All Time This Week

#wecare	239	
#wecare2016	18	
#lifeison	13	
#wellbeing	13	
#iot	11	
#2016globalsafetyday	10	
#iiot	9	
#gsd2016sci	8	
#we	7	
#ididitmyway	7	

Collaboration Platform Training

Box Training Material

E-Learning

Live Training | Register Now

Spice Training Material



Spice Basics



Spice Advanced



Subject

July 6th



Office 365

Yammer

Life Is On

Schneider Electric

Coline Delmas

Home

2

Search

SCHNEIDER ELECTRIC GROUPS

+

community management

All Company

20+

Discover more groups

PRIVATE MESSAGES

+

Create your first private message by clicking the + button next to this tip.

SCHNEIDER ELECTRIC GROUPS

+

community management

All Company

20+

Discover more groups

PRIVATE MESSAGES

+

Update

Poll

Praise

What are you working on?

DISCOVERY

ALL

FOLLOWING

Leetechnologies WSOF Integration

Join

Normand Geoffrey

Friday at 3:34pm

I have created a MS-Team and a MS-Group in order to discover interactions between MS-Team and MS-Yammer

LIKE

REPLY

SHARE

...

Marc Gelinas and TIFFANY ELIZABETH ORTIZ like this

Write a reply

All Company

TR

TONJA RHODES

April 18 at 9:57pm from Email

Can't log in to yammer

We were all sent emails about Yammer, yet none of us can get in.

Were the emails a mistake? If not how do we get in? What are our user names and passwords?

Please advise.

Thank you,

Tonja Rhodes

Project Execution Manager for the Dallas and Houston Territories Office 972-236-0282

Cell 903-814-2074

5 digit 60282

LIKE

REPLY

SHARE

...

GETTING STARTED

67%

Get Yammer Desktop

Notifications for Windows

Get the Yammer Mobile App

INVITE YOUR COWORKERS

Yammer works best when your team is here too.

Invite them now

NETWORK USAGE POLICY

Schneider Electric Social Media Policy.

RECENT ACTIVITY

Andy LI created the China IPO group.

Anshuk Pradhan created the My Group 11 group.

Saransh GHILDIAL viewed an image.

Nitin Jain (Yammer) created the O365 Groups group.

SUGGESTED PEOPLE

Nitin Jain (Yammer)

AGM, Collaboration Services

Follow

Marta SIMOES

Follow

Life Is On

Schneider Electric

Confidential Property of Schneider Electric | Page 6

What is a community?



Relationship in a community



A classic organisation



A monarchy



A community

We use the word community in different situations:

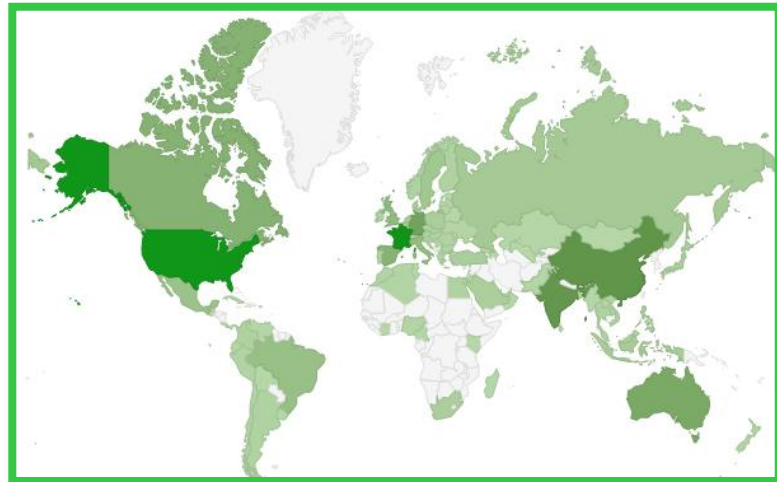
Your football team, a network of experts, a Spice subject, a team...

A community is a group of people who shares common values and interest

Communities@Work

They are the Schneider professional communities

The purpose of those communities is to increase collaboration, this helping reduce time, reduce cost and bring more business.




- 170 Communities@Work
- 20,000 members
- 200 community leaders

Communities and Social Network, what link?

Interactions

	Daily	Every two months	Quarterly	Yearly
<u>Spice</u>	X			
Webinar		X		
Working groups		X		
Seminar				X
Regular Face to face			X	
Community Library: Box and Collaboration Site				



Spice is one of the tools to animate the community

How to participate in a community?

1

Search the community
in the employee portal



2

Find all the information from the
community page

The screenshot shows the 'Telecom Community' page. The page header includes the 'Telecom Community' logo and title. The main content area lists various details about the community, including the Leader, Sponsor, Core Team, Active Label, Learning Label, Spice Subject, Intranet Site, Size, Type, and The community involves. A green circular badge at the bottom left indicates 'Active Community@Work 2016'.

Telecom Community	
Leader	Jose Manuel Peinado Aguilar,
Sponsor	Christophe Campagne, Jesús Ríos,
Core Team	Antonio Alvarez, Christophe Pinard, Ángel Rider, Fernando Pereira, Miguel Tapella
Active Label	2016
Learning Label	
Spice Subject	Telecom Community @ Spice
Intranet Site	Telecom Community Collaboration Site
Size	
Type	Experts, Market Segment, Solution, Product, Service , , , ,
The community involves	Customer Projects and Services, General Management, Information Technology, Marketing, Purchasing, Technical, Sales , , , ,

Contact the
people of the
community

Ask your
questions on
Spice

Look for
documentation on
Box or
Collaboration Site

...To the Social Network



Home | Coline Delmas ▾



➤ Data Center Solution Sales & Engineering Community - C@W

✉ Alerts ▾

⚙ Actions ▾

Follow +

 Wall Posts	 People	 Links	 Files	 Bookmarks	 Trends	 Trending Tags
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Post Poll Event Question ▾

All



Latest Activity ▾



Jordan VAGNON

Jaime Beltran Salvad... Brice MARTINOT-LAGAR... 3 more

Today at 12:15 PM

Dear Community, Following last Friday (November 25 , 2016) Webinar, related to Cumulus overview presentation, remember that you can access to Program Output here: <https://schneider> (...Continued)



link

<https://schneider-electric.box.com/s/w2ux5a0u6sl7hi65brysr1nnxwy59ml>



Box | Simple Online Collaboration: Online File Storage, FTP Replacement, Team Workspaces

<https://schneider-electric.box.com/s/j3yk574c3dt0opn8ndtyjbtv7r5u96k3>

Subject Bookmarks (2)



Community Box

schneider-electric.box.com



Community Page

isee.schneider-electric.com

**Schneider Electric
Data Centers**

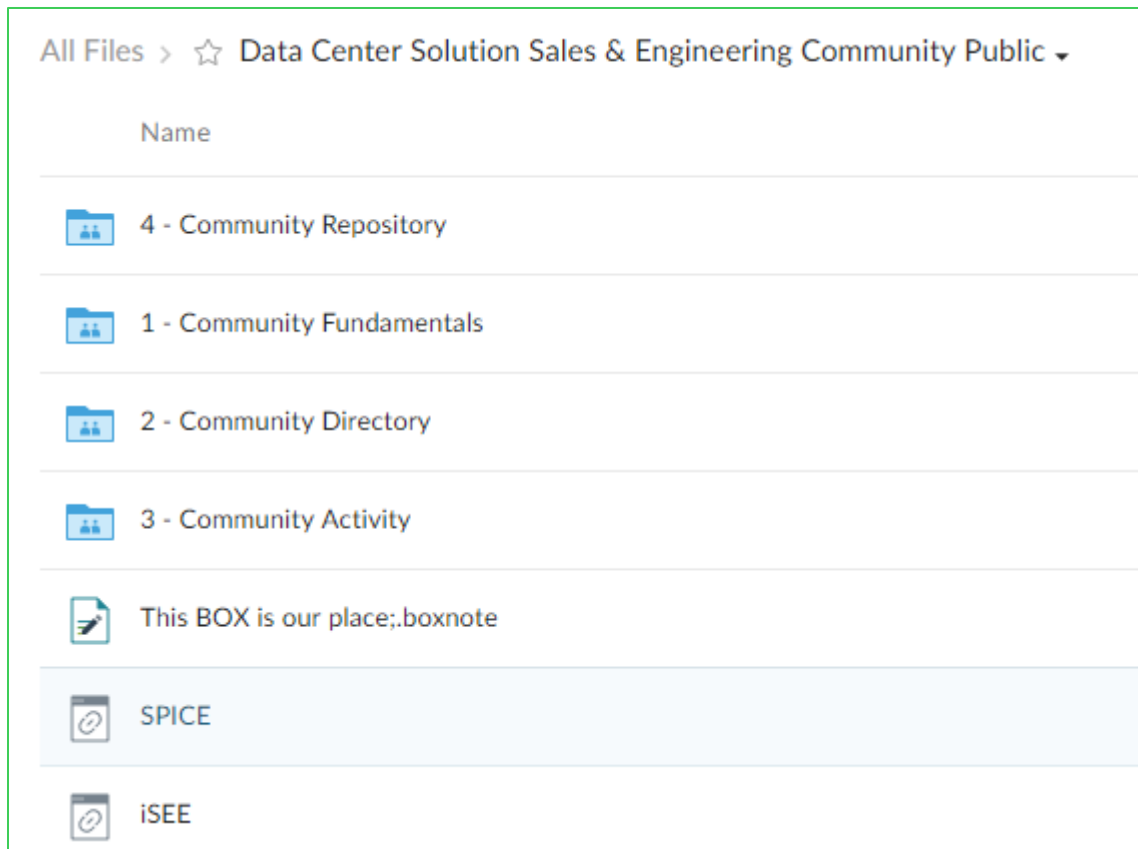
Business-wise,
Future-driven.™

Data Center Solution Sales & Engineering Community - C@W

The purpose of this community is to provide a space for sharing experiences, finding information and resources, reaching out to right person that will be helpful in our transformation towards a Data Center Solutions provider, all in with overarching goal of finding better ways to meet our customer's needs.

Front Office Co... > Data Center Sol...

...And the Document Repository of the community



How communities are involved in a Social Network Implementation?

2012: Spice Launch, Our Social professional Network

Vision: “Build **connected** and **engaging workplaces**, with engaging leaders and engaged individuals”

Night Club Strategy = Organized massif deployment

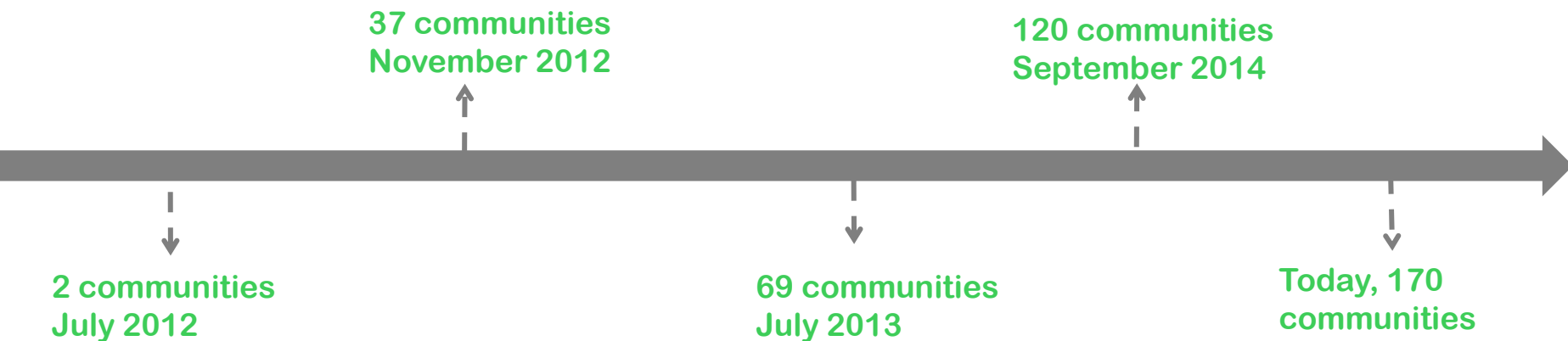


New Social Network



Actif Social Network

Communities: One of the entry-point of the Social Network



Tips and tricks to engage communities in Social Network

Tips and tricks to encourage Social Network use in the communities

- Zero email objectives
- Set the alerts in the Spice to receive notifications
- Answer questions <24h
- No taboo
- Relay events of the community in the group



Mini-jam: Animation method to brainstorm on the Social Network

- **Jam?** Originally a Jazz session
- IBM experienced it in 2001
- Tested by “Global Supply Chain community”: in two hours, 40 people connected and more than 100 messages
- A method reused by the Communities@Work



A community of community leaders?

170 communities supported by the Communities@Work

- Structure: Objectives, People, Interactions
- Bring visibility
- Deliver training
- Improve Collaborative Tools
- Provide metrics on community activity
- Access to a network of 200 community leaders: Lessons learned and Best-practice sharing

Recognition program



Training and events



Results

Measure community value by the members

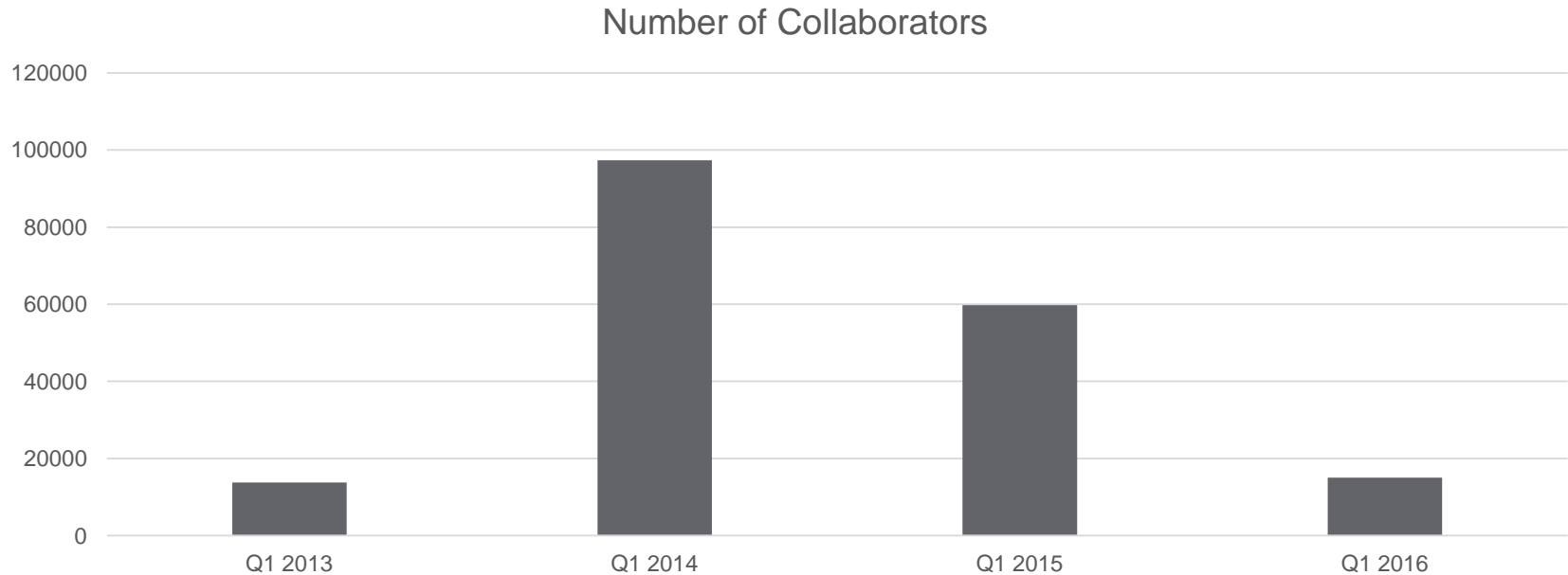


Active Community Label: Measure the community value by the members and Recognize the active communities - Since 2013

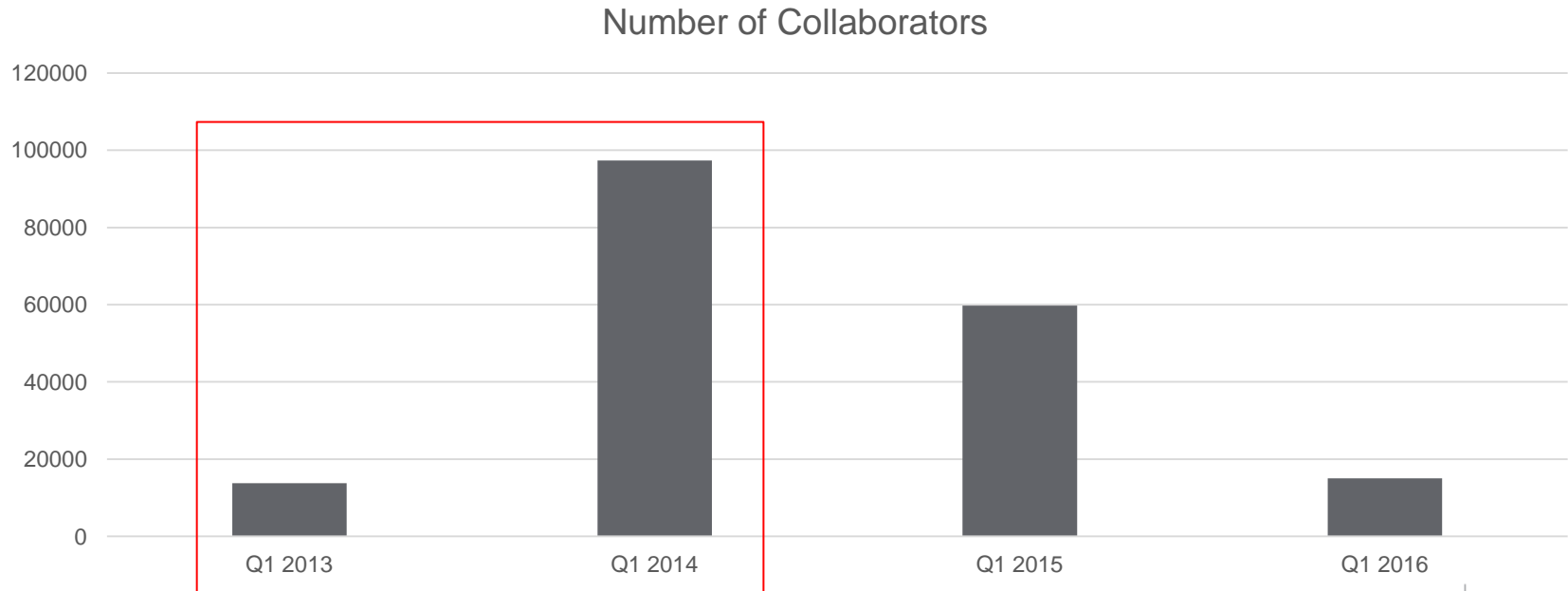
40 active communities

2013	2014	2015	2016
NAS: 56	61	68	74

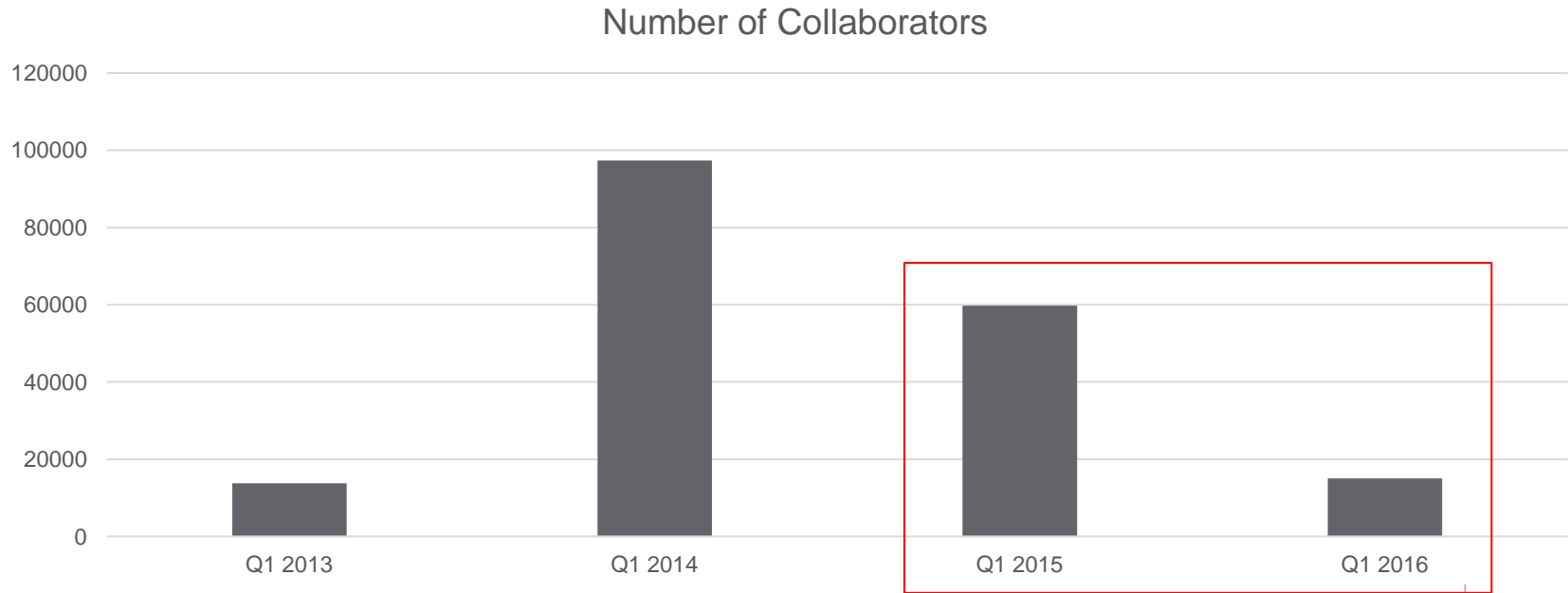
Employees adoption on the Social Network, from 2013 until now



Employees adoption on the Social Network, from 2013 until now



Employees adoption on the Social Network, from 2013 until now



Key success factor

- Company Program from 2012 until 2015
- ExCom Sponsorship
- Internal communication implication
- Communities are business oriented, with strategic objectives and allow to share between entities
- The network of community leaders
- A program to support the communities
- Joint deployment of Social Network and communities

To avoid

- Focus on tools instead of practice
- Underestimate a governance model for communities and Social Network
- Forget the link between the business and the objectives

What's next?

On-Going Migration to Yammer

- 7 community leaders in a focus Group
- 10 communities will be migrated from the May 15th: The pilot group
- 10 community leaders are ambassadors to spread the Yammer success stories in the Communities@Work



What's next?

- One-stop shop for the community members
- Continuous Improvement in the support for the community leaders
- Improve measurement on community activity



